WTC/ITS 2027 Registration Terms & Conditions

These Terms & Conditions apply to registration for the 4th World Tinnitus Congress (WTC) and XV International Tinnitus Seminar (ITS), taking place in London from 30 June to 2 July 2027.

By registering for WTC/ITS 2027, delegates agree to the following terms.

1. Registration and Payment

Registration is confirmed only when the registration form has been completed and the applicable registration fee has been paid in full.

All registrations and payments must be completed online in advance. On-site registration and payment will not be available.

Places are limited and will be allocated on a first-come, first-served basis. Registration may therefore close before the published deadline if capacity is reached.

The applicable registration fee is determined by the registration period in which payment is completed.

2. Student Registration

The Student Fee is available to undergraduate and postgraduate students, including PhD students.

Delegates registering at the Student Fee must provide valid evidence of current student status at the time of registration.

If appropriate evidence cannot be provided or verified, the delegate may be required to pay the difference between the Student Fee and the applicable Regular Fee for their registration to remain valid.

3. What the Registration Fee Includes

The registration fee provides access to all WTC/ITS 2027 scientific sessions and lectures across all three days of the Congress, 30 June–2 July 2027.

Food and drinks are not included. Delegates are responsible for arranging and covering the costs of their own meals and refreshments, travel and accommodation.

4. Delegate Cancellation and Refunds

Requests to cancel a registration must be made in writing to the WTC/ITS 2027 Organising Committee via info@wtc2027.co.uk

- Cancellation requests received **on or before 31 January 2027**: refund of the registration fee, less a **£25 administration fee**.
- Cancellation requests received between **1 February and 31 March 2027**: **50% refund**.
- Cancellation requests received **from 1 April 2027 onwards**: **no refund**.

Any applicable refund will be made to the original payment method.

For delegates submitting an abstract, if the abstract is not accepted, the presenting author may either retain their registration and attend WTC/ITS 2027 or request a full refund of the registration fee within 14 days of notification of the abstract decision. The £25 administration fee will not apply to refunds arising from an unsuccessful abstract submission.

5. Transfer of Registration

Registration is personal to the registered delegate and may not be transferred to another person without prior written approval from the WTC/ITS 2027 Organising Committee.

Any transfer involving an accepted abstract or presentation is additionally subject to the WTC/ITS 2027 Abstract Submission Guidelines and Terms & Conditions.

6. Programme and Speaker Changes

The Congress programme is subject to change.

The Organising and Scientific Committees reserve the right to make reasonable changes to the programme, including changes to speakers, session content, presentation formats, session times and scheduling, where necessary.

Such changes do not normally constitute grounds for a refund.

7. Cancellation, Postponement and Circumstances Beyond Our Control

If WTC/ITS 2027 is cancelled by the organisers for reasons within their reasonable control and the Congress does not take place, registered delegates will receive a **full refund of the registration fee paid**.

The organisers will not be responsible for circumstances beyond their reasonable control, including, but not limited to, natural disasters, acts or threats of terrorism, war or civil unrest, government restrictions, public health emergencies, major transport disruption, industrial

action, fire, flood, or other events that make it impossible, unsafe or impracticable to hold the Congress as planned.

If such circumstances require WTC/ITS 2027 to be cancelled, postponed, relocated or materially altered, the organisers will determine appropriate arrangements having regard to the circumstances and costs already incurred or committed. These arrangements may include transferring registrations to revised dates, providing an alternative form of participation, or offering a full or partial refund where reasonably possible. A full refund cannot be guaranteed in circumstances beyond the organisers' reasonable control.

The organisers will not be responsible for delegates' travel, accommodation, visa, insurance or other personal costs arising from cancellation, postponement, relocation or changes to the Congress. Delegates are advised to make appropriate travel arrangements and obtain suitable insurance where necessary.

8. Photography and Videography

Photography and videography may take place during WTC/ITS 2027 for documentation, reporting and promotional purposes. Photographs and video recordings from the Congress may be used on the WTC/ITS website, social media channels, publications and other official WTC/ITS materials.

Delegates should be aware that photography and videography will take place in shared Congress spaces and it may not be possible to avoid appearing incidentally in photographs or recordings**.**

Presenters are additionally subject to the photography and videography provisions contained in the Abstract Submission Guidelines and Terms & Conditions.

9. Delegate Conduct

Delegates are expected to behave professionally and respectfully towards other delegates, speakers, organisers, venue staff and others involved in the Congress.

The organisers reserve the right to refuse admission or require a delegate to leave the Congress where their behaviour is seriously disruptive, abusive, threatening, discriminatory or otherwise inappropriate.

Where a delegate is removed from the Congress because of their conduct, a refund will not be provided.

Delegates must comply with any reasonable instructions and venue rules communicated by the Organiser or the Congress venue, including any requirements relating to safety, security, access, and the consumption of food and drink.

10. Liability and Personal Property

Delegates are responsible for their own personal belongings during the Congress.

To the extent permitted by law, the organisers will not be responsible for loss of or damage to personal property or for personal expenses or other costs incurred by delegates in connection with attending the Congress, except where liability cannot lawfully be excluded or limited.

Nothing in these Terms & Conditions excludes or limits liability where it would be unlawful to do so.

11. Privacy and Data Protection

Personal information provided through the WTC/ITS 2027 registration and abstract submission form will be collected and used for the administration and delivery of the Congress.

This may include processing registrations and payments, communicating with delegates, managing attendance, preparing Congress materials, administering abstract submissions and presentations, and other activities reasonably necessary for the organisation and delivery of WTC/ITS 2027.

Personal information will be handled securely and in accordance with applicable UK data protection legislation.

Information may be shared with third-party service providers where reasonably necessary for the administration and delivery of the Congress, including payment-processing and other service providers, or where disclosure is required by law.

For delegates submitting abstracts, the publication and use of author names, affiliations, biographies, photographs and abstract information are additionally governed by the Abstract Submission Guidelines and Terms & Conditions.

Personal information will not be sold to third parties or used for unrelated marketing purposes without appropriate permission.

Personal information will be retained only for as long as reasonably necessary for the purposes for which it was collected and to meet applicable legal, financial and administrative requirements.

Individuals may have rights under applicable data protection law in relation to their personal information, including rights to request access to or correction of their information and, where applicable, deletion, restriction of processing or objection to processing. Requests

concerning personal information may be made using the Congress contact details provided on the website.

12. Copyright and Intellectual Property

Copyright and intellectual property rights in abstracts, presentations, slides and other materials submitted or presented at WTC/ITS 2027 remain with the authors or other respective rights holders.

Delegates and presenters are responsible for ensuring that they have the necessary rights and permissions for materials they submit or present and that their use does not knowingly infringe the rights of third parties.

Presenters grant WTC/ITS permission to use, reproduce and publish materials specifically authorised under the Abstract Submission Guidelines and Terms & Conditions, including accepted abstracts and associated author information.

Delegates may not record, reproduce, distribute or publish another person's presentation, slides or other Congress materials without permission from the relevant rights holder.

The WTC/ITS 2027 name, branding, website content, programme and other materials produced by the organisers may not be reproduced or used for commercial purposes without prior permission.

13. Visas and International Travel

Delegates are responsible for ensuring that they meet all passport, visa, immigration and other travel requirements necessary to attend WTC/ITS 2027.

Where appropriate, the organisers may provide a registration confirmation or supporting invitation letter to confirmed delegates. Such documentation does not constitute financial sponsorship or guarantee that a visa will be issued.

The organisers have no control over visa decisions and cannot accept responsibility for visa refusal, processing delays or other immigration matters.

Delegates are encouraged to make visa applications sufficiently early and to consider cancellation conditions when arranging travel and accommodation.

14. Accessibility and Special Requirements

Delegates who have accessibility requirements or require reasonable adjustments are encouraged to inform the Organising Committee as early as possible before the Congress.

The organisers will make reasonable efforts to accommodate such requirements in collaboration with the venue, although particular arrangements cannot always be guaranteed.

15. Admission and Congress Badges

Registration is personal to the registered delegate.

Delegates may be required to display their Congress identification badge to gain access to WTC/ITS 2027 sessions and other Congress activities.

Congress badges must not be transferred, shared or used by another person.

16. Third-Party Services

Travel, accommodation, meals, transportation and other services arranged independently by delegates are provided by third parties and do not form part of the WTC/ITS 2027 registration.

The organisers are not responsible for the acts, omissions, cancellations, charges or other arrangements of independent third-party service providers.

17. Organiser and Governing Law

WTC/ITS 2027 is organised by Hashir International Specialist Clinics & Research Institute for Misophonia, Tinnitus and Hyperacusis Ltd. 167–169 Great Portland Street, 5th Floor, London W1W 5PF, United Kingdom

These Terms & Conditions and registration for WTC/ITS 2027 are governed by the laws of England and Wales. Any dispute arising in connection with these Terms & Conditions or registration for WTC/ITS 2027 will be subject to the jurisdiction of the courts of England and Wales.